



Quality Assurance Statement

CYQ is committed to the provision and maintenance of an effective system of quality assurance.

All procedures and practice carried out by CYQ personnel involved in the design, delivery, assessment and verification of our suite of units and qualifications are subject to quality assurance monitoring and audits by the regulator, Ofqual.

The quality assurance trail includes the following:

- CYQ Senior Development team - responsible for the design and implementation of specific quality assurance criteria, policies and procedures.
- CYQ External Verification team - responsible for ensuring that all approved centres consistently meet CYQ requirements for unit and qualification delivery and assessment. An integral focus of the CYQ quality assurance process is the allocation of an EV who is responsible for creating and maintaining a direct link between the Centre Contact and/or IV and CYQ.
- Your centre's approved team - responsible for establishing and maintaining an appropriate and effective internal quality assurance process to monitor course delivery and assessment, to include:
 - Management staff
 - Centre Contact
 - Administration Contact
 - Internal Verifier(s)
 - Tutor(s)
 - Assessor(s)

CYQ guidelines for the specific roles, responsibilities and criteria for appointment for each of these roles are detailed on the CYQ website.